

Commonwealth Coordinated Care Plus (Medicaid) and Dual Eligible Special Needs Plan (Medicare)

What's a Medicare Dual Eligible Special Needs Plan?

A Dual Eligible Special Needs Plan (D-SNPs) is a type of Medicare Advantage Plan. D-SNPs limit membership to people who qualify for both Medicare and Medicaid (Duals). The benefits offered, provider choices, and drug formularies are designed to best meet the specific needs of the member.

What is Commonwealth Coordinated Care Plus?

Commonwealth Coordinated Care Plus (CCC Plus) is a new statewide Medicaid managed long term services and supports program that will serve approximately 213,000 individuals with complex care needs, including Duals. Care management is at the heart of the CCC Plus high-touch, person-centered program design. CCC Plus focuses on improving quality, access and efficiency.

What's The Benefit of Joining a D-SNP?

- ⇒ Medicare & Medicaid were never built to work together, creating gaps and overlaps in care; however, if someone is enrolled in CCC Plus and also qualifies for Medicare they can, but are not required to, enroll in a D-SNP and have all of their health care needs and benefits coordinated, eliminating those gaps and overlaps.
- ⇒ **Individuals can, but are not required to, enroll in the same health plan for your Medicare and Medicaid benefits. This will enhance and simplify the coordination of their benefits and reduce their burden.**
- ⇒ If a member is enrolled in a D-SNP, they will have no premiums or co-pays for doctor or specialist visits. They may have some co-pays for prescription drugs.

Where Are The D-SNPs Offered in Virginia?

In 2017 there are five health plans offering D-SNP's in the State (see list at the end of this document). There is at least one D-SNP offered in 97 of the counties and cities across Virginia. Within the next two years there will be at least one D-SNP in every county and city. It is possible that your members CCC Plus health plan already offers a D-SNP and if they don't today they will within the next two years. Your member can contact the Virginia Insurance Counseling and Assistance Program (VICAP) at 1-800-552-3402, their CCC Plus health plan directly or 1-800-MEDICARE (1-800-633-4227) to find out if their health plans is offering a D-SNP.

What Services Do D-SNPs Cover?

D-SNPs must cover all medically-necessary and preventive services covered under Medicare Part A and Part B, and prescription drug coverage under Part D. D-SNPs may also cover extra services



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tailored to the special groups they serve, contact the health plan to learn exactly what benefits and services the plan covers.

D-SNP members also benefit from a Model of Care that the D-SNP health plans will use to assess members' needs and coordinate their care.

Each member receives a comprehensive health risk assessment (HRA) within 90 days of enrollment, covering a member's physical, behavioral and functional needs and a comprehensive medication review. The member HRA is used to create an individualized member care plan.

D-SNP HRAs, care plans and care managers support members and their providers by helping to identify and escalate potential problems for early intervention, to help ensure appropriate and timely follow-up, and to help navigate and coordinate services across the Medicare and Medicaid programs.

What Are The Cost Sharing Protections?

Providers should understand that D-SNP members are protected from all balance billing. In Virginia D-SNPs are "zero cost share" plans, meaning they only enroll dual-eligible beneficiaries who have Medicare cost sharing protection under their Medicaid benefits (this group is often referred to as "Full Benefit Medicaid" recipient).

Providers may not seek payments for cost sharing from dual-eligible members for health care services; cost sharing is handled by the state Medicaid agency, or its contracted Medicaid managed care plans. Providers cannot bill D-SNP members for services not reimbursed by Medicaid or the DSNP plan, nor can providers balance bill for the difference between what has been paid and the billed charges.

How Do I Become a D-SNP Provider?

Contracting to become a D-SNP provider is handled by the D-SNP health plans. The health plans open to enrolling new providers and their contact information is listed below. If you are interested in contracting with them, or just learning more about their D-SNP, please contact them using this information:

Aetna Better Health of Virginia: 1-855-652-8249

Anthem Healthkeepers: 1-855-363-0724

Optima Community Complete: 1-800-229-8822

United HealthCare Dual Complete: 1-877-842-3210

Virginia Premier: 1-877-739-1370, option 3

